Gold-Start for *TimeTabler*

MIST Services and October Resolutions want to ensure that your experience of *TimeTabler* is positive, rewarding and efficient, leading to a successful outcome.

Gold-Start gives you structured support as you lay the foundations that lead to a successful timetable.
You will have access to a vast library of documents, tips and video clips together with the help of timetabling experts who have extensive knowledge of timetabling throughout the world in many types of schools. Timetabling can be a lonely and stressful task but with **Gold-Start** you can rest assured that you are not working alone and that help in one form or another is available 24/7.

Gold-Start is provided (free) as a part of the purchase of *TimeTabler*, but can also be purchased separately if you are new to *TimeTabler* (even if your school is not) or if you feel you might benefit from a helping hand to get you started.

Within 3 working days of receiving *TimeTabler* or of opting in to **Gold-Start** you will be contacted by MIST Services who will discuss with you the best timescales for helping you with **Gold-Start**.

MIST Services will keep in contact with you throughout the whole process at intervals that suit you. You will be given the opportunity to send your *TimeTabler* data at key stages allowing an expert to give you feedback that is designed to spot any difficulties early and set you on the path to a successful timetable.

Gold-Start covers the following areas of *TimeTabler*:

Gold-Start	1 Installation of *TimeTabler*
	2 Setting up basic data
	   • Specifying your School Structure
	   • Entering/importing Subjects, Staff, Rooms
	   • Part-time staff
	   • Class Scheduling Names
	   • Staffing and scheduling constraints
	3 Curriculum design
	   • Setting out your Curriculum Diagram
	   • Gathering staff information for the timetable
	4 Analysis of curriculum and staffing
	   • Combing Charts
	   • Conflict Matrices

Help provided to all Users	5 • Scheduling 6 • Printing 7 • Exporting to MIS

Extra support and training

Steps 5 to 7 are covered by the standard HelpLine Support, Help-movies, etc, …but should you require extra assistance then we can offer extended support in the form of timetabling workshops, remote support, consultancies, etc, but these features are outside **Gold-Start** and would cost extra.